

ABOVE THE CREST

HOKUA'S QUARTERLY NEWSLETTER

Annual Association Meeting Reminder: We Need Your Proxy!

Aloha Hokua Homeowners,

As we near our 2023 Annual meeting on **Thursday, July 20th**, we still need your proxies! A quorum is needed to hold the meeting, if not enough proxies are received, the meeting will need to be rescheduled. If you have not submitted your proxy, please take the time now to complete, sign, and return your proxy to Hawaiiana Management in the envelope provided in your Annual meeting packet.

**Proxies are due to Hawaiiana Management no later than 4:30PM on Tuesday, July 18th.
As a friendly reminder, no ballots are included in your meeting packet.**

There are three (3) director positions to fill. Philip Johnson, Tom Dose, and Alana Kobayashi Pakkala have expressed interest in running for the Board. Additional nominations may be made from the floor.

Only owners of record as shown on the Association's books as the close of business on July 20, 2023 or their designated proxy holder, shall be entitled to attend and vote at the meeting.

All owners are encouraged to attend the meeting.



AGENDA

- (a) Roll Call
- (b) Proof of Notice of Meeting
- (c) Reading of Minutes of Preceding Meeting
- (d) Report of Officers
- (e) Report of Committees
- (f) Inspectors of Election
- (g) Election of Directors
- (h) New Business

Staff CPR & First Aid Training

Empowering safety and well-being, our dedicated Hokua Team recently completed their bi-annual comprehensive CPR and first aid training. Equipped with the essential skills and knowledge, they stand ready to respond swiftly and effectively during unforeseen emergencies.

From life-saving techniques to immediate medical assistance, their commitment ensures a secure and supportive environment for all residents. With trained professionals at the forefront, our community thrives in the confidence that the highest standards of care and safety are upheld.



Hurricane Season Preparations

Hurricane Season is from June 1st through November 30th. Here are some helpful tips to ensure that you and your Ohana will be prepared in the event of an emergency:

Warning Phases:

1. **Hurricane Watch:** The effects of the hurricane are expected within 48-36 hours...**GET READY!**
2. **Hurricane Warning:** The hurricane is imminently expected within 36-24 hours...**TAKE ACTION!**
3. **Siren Sounds:** Listen to the radio/T.V. for instructions



Disaster Emergency Kit :

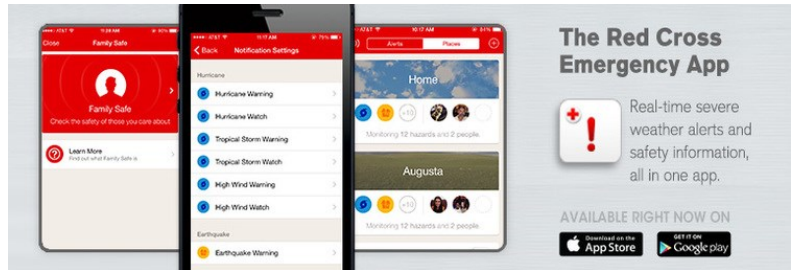
Recommended supplies for your basic kit

- Water (one gallon per person, for drinking and sanitation)
- Food and can opener (three day supply, non-perishable)
- Battery powered radio w/extra batteries
- First Aid kit, prescription medications, and glasses
- Whistle (to signal for help)
- Moist towelettes, garbage bags and plastic ties
- Wrench or pliers (to turn off utilities)
- Plastic sheeting and duct tape (to shelter-in-place)
- Important family documents (safe location in a waterproof, portable container)
- Food & water for your pets (if applicable)

Be informed:

Preparedness in your pocket with the Red Cross Emergency App or the HNL Info App. These mobile apps offer the vital information you'll need in any emergency situation big or small.

During unfavorable weather conditions, tune in to your favorite local weather and news station (radio or T.V.) to get the latest on what is going on outside your window.



What does it mean?			
Warning	Watch	Advisory	Outlook
Weather hazard is occurring, Imminent or likely	Risk of weather hazard in the near future	Weather hazard is occurring, Imminent or likely	Risk of weather hazard in the next 7 days
Poses a threat to life/property	Could pose a threat to life/property	Could cause significant inconvenience	Could pose a threat to life/property
Take Protective Action	Have a Plan of Action	Use Caution	Prepare a Plan of Action

Congratulations Jaris!

We are pleased to announce the promotion of Jaris Pai to the position of **3rd Watch Residential Specialist Lead!**

Jaris started his Hokua career in January 2022, coming from a building management position at Sky Tower. There, Jaris worked with the Board of Directors, residents, and contractors in keeping up with maintenance, security, and all other aspects of the property. In a previous employment role, Jaris was in charge of a six-person team at BMW of Honolulu. During his ten years with BMW, he spent five of those years as a service advisor, with one of the highest customer survey ratings in the company.

As these roles demonstrate, Jaris is no stranger to being in a position of leadership, collaborating with a team, and effectively communicating with others. From day one, Jaris has shown excellent effort and a great professional attitude. These qualities and many more place him on the right track as one of "Hokua's Finest!"

Please join us in congratulating our new Hokua RS Lead Jaris Pai!



Introducing Next-Level Luxury Living: QR Codes Revolutionize Amenities with Connectivity and Assistance!

We are thrilled to announce an exciting new addition to our luxury lifestyle here at Hokua: QR codes integrated into our amenities, putting guidelines, connectivity, and assistance right at your fingertips. Navigating the ever-changing guidelines and protocols can sometimes be challenging, but worry no more! With our new QR code system, accessing information is now easier than ever. Simply scan the QR code located throughout our amenity spaces, and a world of guidance and support will be at your disposal.

Experience the Benefits:

- ★ **Effortless Access to Guidelines:** Whether it's poolside, in the Health Club, or even a cabana, QR codes are strategically placed to provide instant access to up-to-date guidelines. From health and safety measures to reservation procedures and facility rules, you'll have all the essential information readily available.
- ★ **Instant Connectivity:** Say goodbye to frustrating Wi-Fi login processes. Our new QR code system provides effortless access to Hawaiian Telecom's high-speed, fiberoptic internet throughout our amenities. Simply scan the QR code, and you'll be seamlessly connected to a reliable network.
- ★ **Seamless Assistance:** Need assistance from our dedicated staff? With a quick scan of the QR code, you'll be connected directly to our Residential Specialists. No matter the request, they are just a phone call away, ready to provide personalized service and address any concerns promptly.
- ★ **Enhanced Safety Measures:** Our QR code system is designed with your well-being in mind. By minimizing physical contact and paper usage, we promote a hygienic environment that aligns with the latest industry standards. Rest assured, the safety of you, your ohana, and guests remains our utmost priority.

Welcome to a new era of luxury living, where connectivity and assistance converge through innovative QR code technology. The integration of QR codes in our amenities underscores our dedication to convenience, safety, and providing exceptional service. At Hokua, we are dedicated to redefining convenience and providing an unmatched lifestyle experience. Discover a world of ease and assistance at your fingertips—experience the future of luxury living today!



Summer Travel Services from TSA

TSA Cares

Are you concerned about traveling with a disability or medical condition? Does a member of your ohana need a bit more time getting to a gate or baggage claim? Travel worry free with TSA Cares.

TSA Cares is a toll-free helpline for passengers with disabilities or medical conditions that provides information to those who need extra assistance before traveling. It is recommended to call at least 72 hours before your departure time. For more information, call the number below or visit www.tsa.gov.



TSA PreCheck

TSA PreCheck is an expedited screening program that makes risk assessments about passengers prior to their arrival at an airport checkpoint.

U.S. Citizens and lawful, permanent residents can apply for the TSA PreCheck expedited screening benefits for a fee of \$85.00, which is valid for five years.

To apply for TSA PreCheck, visit www.tsa.gov.

With TSA Pre✓ you don't need to remove:



Learn more at www.tsa.gov/precheck

Guest Suite Fee Increase

The Budget and Finance Committee has reviewed the amenity use fee for the Hokua Guest Suites which is currently set at a base rate of \$175.00 per night plus the Hawaii general excise and transient accommodations taxes thereon. The amenity use fee is meant to offset in part the Association's cost of maintenance, upkeep, and periodic replacements for the Hokua Guest Suites. Although the costs and expenses of maintenance, upkeep, and periodic replacements have risen over the last several years there has been no adjustment in the base amenity use fee for the Hokua Guest Suites.

Accordingly, based on its review the Budget and Finance Committee recommended, and the Board approved at its meeting on June 8, 2023, an increase in the base amenity use fee for reservations made after June 30, 2023, as follows:

1. For the three (3) small Guest Suites (#3, #4, & #5) to \$200.00 per night; and
2. For the two (2) large Guest Suites (#1 & #2) to \$250.00 per night.

In both cases, the Hawaii general excise and transient accommodations taxes will apply.

Starting July 1st, 2023, we will be implementing this increase to the Guest Suite fees. Please note that any reservations made before July 1st will be honored at the original rate of \$175.00/night for any suite.

We assure you that the decision was not made lightly and was based on careful consideration of several factors, including increasing maintenance and upkeep costs, and the need to continually strive to improve our luxury condo amenities.

The increased revenue generated by the new Guest Suite fees will contribute to ensuring that they continue to meet Hokua's standards of luxury, service, and comfort.

We greatly appreciate your understanding and support of this decision.

Calendar of Events

Window Cleaning

Wednesday, July 5th thru
Wednesday July, 12th



Hot Hokua Nites

Wednesday, July 19th
Wednesday, August 16th
Cabanas 2 & 3 at 5PM

4th of July

The Management Office will
be closed on Tuesday, July 4th.
We will reopen on
Wednesday, July 5th.



HOKUA CONTACTS

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