

HOLIDAY 2023



ABOVE THE CREST

OUR SPECIAL HOLIDAY EDITION
HAPPY HOKUA HOLIDAYS!

A Holiday Message from our General Manager

With 2023 nearing an end and the holiday season upon us, I'd like to take this time to say "MAHALO NUI" for all of the kind words and support shown to me over the last four months. I'm very thankful and proud to be the new General Manager at Hokua, a place I've called my second home for the last 15 years.

The team and I have hit the ground running in continuing current projects and starting new ones. We've completed the installation of 14 new common area AC units, installed Pressure Relief Valves, and are moving forward with the EV Charger Installation project.

As I look towards a new era in 2024 at Hokua, I'm excited to see what the future holds for all of us. From my ohana to yours, "MERRY CHRISTMAS and HAPPY HOLIDAYS"!



Sincerely,

*Ryan Benavente, ARM
General Manager*



2023 HOKUA EMPLOYEE HOLIDAY APPRECIATION FUND

Aloha Hokua Owners and Residents,

The 2023 Holiday Season is quickly approaching, and our festive decorations and beautiful trees will soon be appearing in our Lobby. In recognition of our staff's commitment and dedication throughout 2023, the Board of Directors is asking each of you to consider contributing to the Hokua Employee Holiday Appreciation Fund. This fund will provide a unique way for all of us to say Thank You to the dedicated and amazing staff here at Hokua.

Participation by owners and residents is **strictly voluntary** but strongly encouraged in light of Hokua's "no tipping" policy. The suggested contribution amount is \$550.00 per unit; however, any contribution will be greatly appreciated. **If you would like to contribute to the Hokua Employee Holiday Appreciation Fund, please see below:**

- **Your contribution may be made in cash or check. Your check should be payable to AOA Hokua c/o Employee Holiday Appreciation Fund.**
- **Please do not send your contribution with your monthly maintenance fee payment.**
- **All contributions should be mailed to the Management Office or delivered in person to the Management Office or the Front Desk by 12 p.m. on Friday, December 8th to be available for distribution to the Hokua employees on Thursday, December 14th.**

Please contact Kristin in the Management Office at kristin@hokua.net or 808-692-0002 with any questions regarding the Hokua Employee Holiday Appreciation Fund or other means to contribute if mail or personal delivery is not feasible.

On behalf of the Board of Directors, we thank you for your kind participation and look forward to a productive and successful year in 2024!

Warmest Aloha & Happy Hokua Holidays,
Randy King
President, Hokua Board of Directors



NEW YEAR'S EVE CABANA LOTTERY



Interested in hosting your New Year's Eve festivities in one of our cabanas? Stop by the Front Desk starting on Friday, December 1st to fill out a Cabana Lottery Form.

New Year's Eve will be on Sunday, December 31st. **The last day to sign up will be Thursday, December 14th. Lottery winners will be contacted on Friday, December 15th.**

Good luck to everyone!

Cabana Lottery Reminders

- **One entry per unit, please**



CARE TIPS FOR YOUR METAL STORAGE LOCKERS & SLIDING LANAI DOOR TRACKS

To maintain the longevity and performance of your metal storage locker and the tracks of your sliding lanai doors, we recommend using a damp rag with fresh water (no soap) to wipe the surface of your locker and door track. This routine will effectively remove accumulated dust and salt residue.

Wiping down the tracks is recommended every 2-3 weeks, while the frequency of locker maintenance may vary based on their location.

Lockers positioned along the perimeter of the residential garage may require more frequent cleaning than those on the interior.



HOLIDAY PARCEL REMINDERS

With the holidays approaching, we'd like to share with you a few parcel reminders:

Email Notifications: Whenever a parcel is delivered here for you, you will receive an email notification. This email will serve as your official notification that your package has arrived and is ready for pick-up downstairs.

Parcel Pick-Up: To retrieve your package, please stop by our Front Desk. **Parcel Delivery Option:** If you prefer to have your parcel delivered to your unit, we are happy to accommodate this request. Please call our Front Desk at 808-692-0000.

Food/Grocery Deliveries: Upon the delivery driver's arrival, the Front Desk will place a courtesy call to your unit to ensure that someone will be there to accept the delivery.

This system will help us maintain accurate records of deliveries, ensuring the utmost accountability and transparency in our parcel-handling process. The email notification provides a digital record of your parcel's delivery, while the option for doorstep delivery remains available for those who would like it.

If you have any questions or concerns about this new procedure or need assistance with any aspect of parcel delivery, please do not hesitate to contact our Front Desk.

Mahalo for your understanding and cooperation as we continue to keep your comfort and security our top priorities.



UPCOMING IMPORTANT DATES

CHRISTMAS DAY

The Management Office will be closed on **Monday, December 25th.**

It will reopen on **Tuesday, December 26th.**

NEW YEARS DAY

The Management Office will be closed on **Monday, January 1st.**

It will reopen on **Tuesday, January 2nd.**

MARTIN LUTHER KING JR. DAY

The Management Office will be closed on **Monday, January 15th.**

It will reopen on **Tuesday, January 16th.**

HOKUA CONTACTS

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