

SPRING 2024

ABOVE THE CREST

HOKUA'S QUARTERLY NEWSLETTER



Congratulations Team Hokua!

We're delighted to share some exciting news about promotions within our Hokua ohana, showcasing our dedication to fostering talent and delivering exceptional service.

Firstly, we extend our congratulations to Jon Eveland on his elevation from Facilities Manager to Operation Manager. Jon's exceptional leadership and unwavering commitment have been instrumental in maintaining the highest standards at Hokua, and we're thrilled to see him embark on this new chapter.

We also warmly welcome Juliano Ahlstrand to his new role as our Facilities Supervisor. Juliano brings with him a wealth of experience from our Residential Specialist department where he was the Lead RS Supervisor, and we're confident that his expertise will further enhance the quality of our facilities and services.

Lastly, we're proud to announce the promotion of Joe Murry to Lead RS Supervisor. Joe's dedication to excellence and his outstanding contributions have not gone unnoticed, and we're excited to see him continue to thrive in his expanded role.

These promotions underscore Hokua's commitment to nurturing talent and promoting from within, ensuring that our residents receive nothing short of the best. Please join us in congratulating Jon, Juliano, and Joe on their well-deserved achievements as they continue to elevate the Hokua experience.



Jon Eveland, ARM
OPERATIONS MANAGER



Juliano Ahlstrand, ARM
FACILITIES SUPERVISOR



Joe Murry
LEAD RS SUPERVISOR

MEET OUR NEW PROPERTY MANAGER, ERIC AMBROZICH



Eric Ambrozich has been a member of Hawaiiana Management Company since 2014. He was promoted to the position of Senior Management Executive in 2017 and was further promoted to Director in 2022. With expertise in overseeing a diverse portfolio encompassing luxury high-rises, mixed-use properties, townhomes, and single-family homes, Eric is highly regarded for his professionalism, quality of work, responsiveness, and follow-up.

Before joining Hawaiiana, Eric dedicated 11 years to serving as the Safety and Security Director for The Hawaii Prince Hotel & Golf Club.

In this role, he trained personnel, authored crisis management manuals, managed the loss prevention budget, and handled guest relations and accident claims. Additionally, Eric served as vice president and condo board member for a 192-unit windward Oahu condominium for a decade.

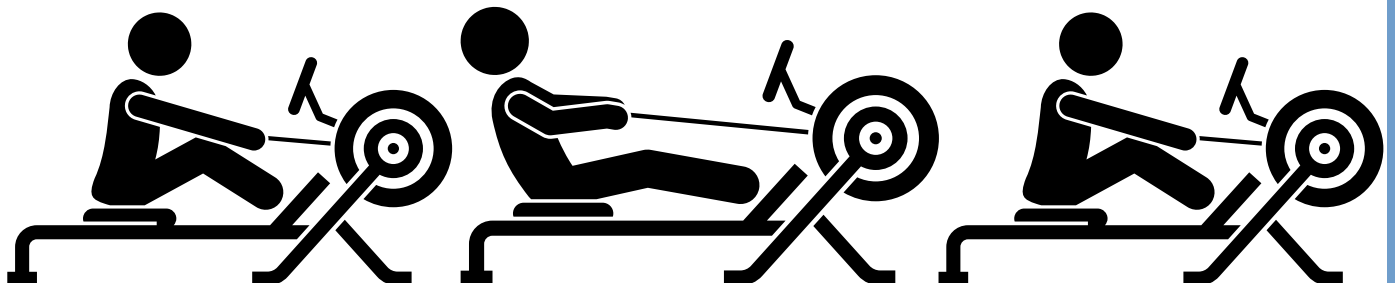
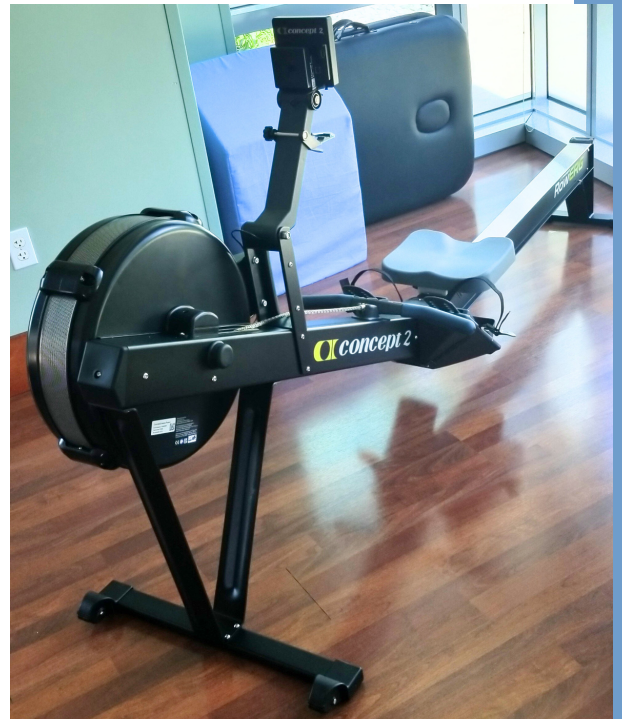
Eric holds a Master of Business Administration and a Bachelor of Arts in Psychology from the University of Hawaii at Manoa, where he also played on the Rainbow Warriors basketball team.

MAKING WAVE ~ PADDLE INTO FITNESS WITH OUR NEW ROWING MACHINE

We're thrilled to announce the latest addition to our health club's lineup of top-notch fitness equipment: the Concept2 RowErg®!

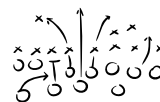
The Concept2 RowErg® is renowned for its exceptional quality, performance, and versatility. Whether you're a seasoned rower or new to this type of workout, this machine offers an unparalleled workout experience that's both challenging and rewarding. Rowing engages multiple muscle groups simultaneously, including the legs, core, arms, and back, making it a highly efficient full-body workout. Plus, it's low-impact, making it gentle on the joints while still delivering an intense cardiovascular workout.

Ready to row into fitness with our new machine? Stop by the Health Club to give it a try and experience the thrill of making waves toward your fitness goals!



SUPER BOWL 2024

A photograph of three people, two men and one woman, standing behind a table. They are all smiling and giving a thumbs-up gesture. The man on the left is wearing a dark blue t-shirt and khaki pants. The man in the center is wearing a grey polo shirt with a logo and a black baseball cap. The woman on the right is wearing a white cardigan over a red patterned top and a colorful patterned skirt. On the table in front of them are several items: a bottle of beer, a bottle of water, a smartphone, a yellow object, a red apple, and a board game. The background shows a large window with a view of palm trees and a blue sky.



MAINTENANCE TIP - HOW TO PREVENT WAX RING FAILURE

We have been getting an increasing amount of cases involving deteriorated wax rings for the residential toilets. Here are a few signs that your wax ring needs replacement:

- Water that seems to be seeping out of the base of your toilet (most common)
- Water damage to surrounding baseboards.
- A lingering, unpleasant odor from escaped sewer gasses.
- Wobbling toilet

If you are unsure of any of the signs, please contact our Maintenance Department. They will be able to help you determine what your next steps should be.

GOODWILL DONATION RECEIPT

A heartfelt mahalo goes out to all of our wonderful residents for your continuous generosity and support! Your donations of gently used items have made a significant impact on our community! If you require a receipt from Goodwill for your donations, please don't hesitate to reach out to Kristin in our Management Office.

Together, let's continue to spread kindness and make a positive difference in the lives of others. Your contributions truly make our community a better place.



UPCOMING IMPORTANT DATES

PRESIDENTS DAY

The Management Office will be closed on **Monday, February 19th.**

We will reopen on **Tuesday, February 20th..**

ST. PATRICK'S DAY

**Sunday,
March 17th.**



Easter

**Sunday,
March 31st**



HOKUA CONTACTS

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